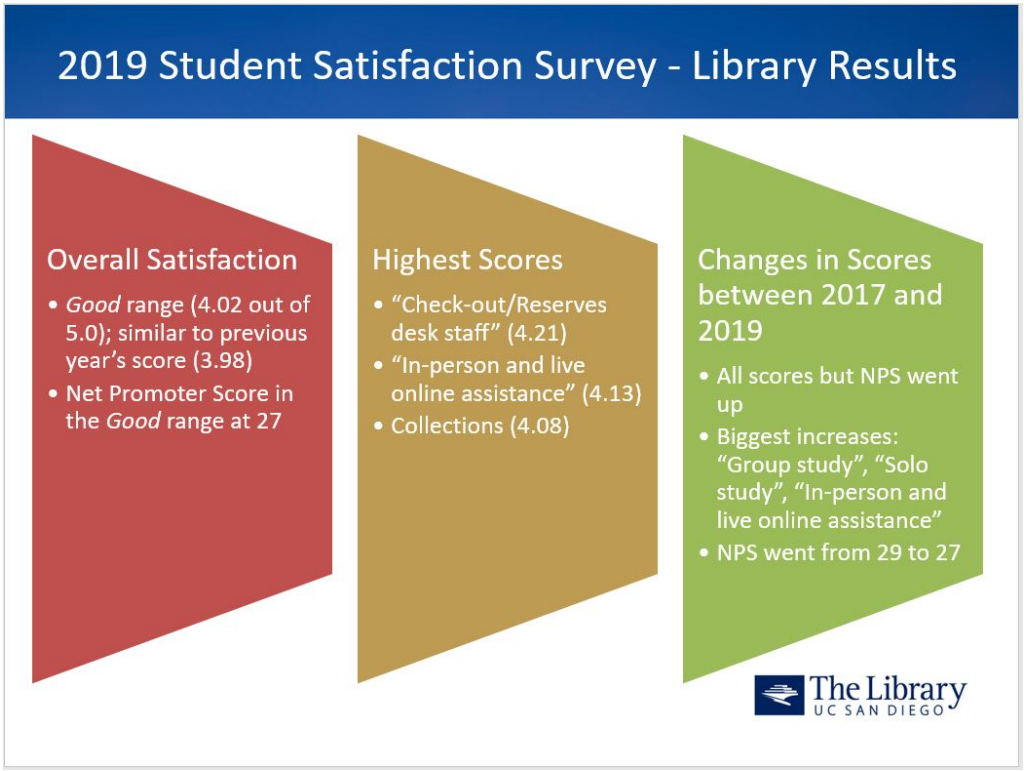2019 Student Satisfaction Survey – Library scores